

ETUK AMERICAS Privacy Policy

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Introduction

ETUK AMERICAS LLC, a Delaware limited liability company (“**Company**” or “**We**”) respect your privacy and are committed to protecting it through our compliance with this policy. This policy describes:

- The types of information we may collect or that you may provide when you download, install, register with, access, or use the ETUK AMERICAS website (the “**websites**”) or affiliated applications (the “**Apps**”).
- Our practices for collecting, using, maintaining, protecting, and disclosing that information.

This policy applies to information we collect on our websites or Apps, in email, text, and other electronic communications sent through or in connection with our website or these Apps.

This policy DOES NOT apply to information that:

- We collect offline.
- You provide to or is collected by any third party (see [Third-Party Information Collection](#)).

Our other websites and apps, and these other third parties may have their own privacy policies or additional privacy policies, which we encourage you to read before providing information on or through them.

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, do not download, register with, or use these Apps or our website. By downloading, registering with, or using these Apps or our websites, you agree to this privacy policy. This policy may change from time to time (see [Changes to Our Privacy Policy](#)). Your continued use of these Apps or our websites after we revise this policy means you accept those changes, so please check the policy periodically for updates.

Children Under the Age of 13

These Apps and our websites are not intended for children under 13 years of age, and we do not knowingly collect personal information from children under 13. If we learn we have collected or received personal information from a child under 13 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 13, please contact us at info@etukam.com.

Information We Collect and How We Collect It

We collect information from and about users of our Apps and websites:

- Directly from you when you provide it to us.
- Automatically when you use the Apps or websites.
- From other apps and accounts when you authorize the Apps to sync with such other apps and accounts.
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Information You Provide to Us

When you download, register with, or use these Apps or our websites, we may ask you to provide information:

- **Personal Information:** By which you may be personally identified, such as name, postal address, email address, telephone number, account name, and other similar identifiers.
- **Biometric Information:** We may collect face photo, identity document, facial recognition, voice, or other biometric data. Any biometric information will be permanently deleted from the system after it is no longer necessary.
- **Commercial Information:** When you place an order through our services, we collect information related to that order. This may include information such as items purchased, special instructions, date and time of order, subtotal, photos that you provide to us, or other purchasing or consuming histories or tendencies.
- **Payment Information:** Payment information collected such as bank name, payment method, or other financial information. We use a payment processor that collects your payment information and processes payments made on or through the services. We obtain limited information about your payment card from our payment processor, such as the last four digits of your card and the expiration date.
- **Location Information:** When you use the services, we may collect and store general location information (such as IP address). We may also collect route information and delivery pick-up or drop-off information. If you permit the Apps or websites to access location services through the permission system or browser, we may also collect and store the precise location of your device when the Apps and websites are running in the foreground or background of your device. This information may be used to help you select your delivery address, to provide more accurate deliveries of your orders, to provide recommendations to you, and to enhance your user experience and improve the services. You can choose whether to enable the location tracking feature through the settings on your device or when prompted by the Apps or websites. If you choose to disable the location feature, this may compromise the accuracy of deliveries in some situations.

You may also provide information for publication or display (“**Posted**”) on public areas of the Apps or websites (collectively, “**User Contributions**”). Your User Contributions are Posted and transmitted to others at your own risk. Although you may set certain privacy settings for such information by contacting us via email at info@etukam.com, please be aware that no security measures are perfect or impenetrable. Additionally, we cannot control the actions of third parties with whom you may choose to share your User Contributions. Therefore, we cannot and do not guarantee that your User Contributions will not be viewed by unauthorized persons.

Automatic Information Collection and Tracking

When you download, access, and use the Apps or our websites, we may use technology to automatically collect:

- **Usage Details.** When you access and use the Apps or the websites, we may automatically collect certain details of your access to and use of the Apps or websites, including traffic data, location data, logs, and other communication data and the resources that you access and use on or through the Apps or websites.
- **Device Information.** We may collect information about your mobile device and internet connection, including the device's unique device identifier, IP address, operating system, browser type, mobile network information, and the device's telephone number.
- **Stored Information and Files.** The Apps or websites also may access metadata and other information associated with other files stored on your device. This may include, for example, photographs, audio and video clips, personal contacts, and address book information.

If you do not want us to collect this information do not download the Apps or access our websites or delete our apps from your device. We also may use these technologies to collect information about your activities over time and across third-party websites, apps, or other online services (behavioral tracking).

Information Collection and Tracking Technologies

The technologies we use for automatic information collection may include:

- **Cookies (or mobile cookies).** A cookie is a small file placed on your smartphone. It may be possible to refuse to accept mobile cookies by activating the appropriate setting on your smartphone. However, if you select this setting, you may be unable to access certain parts of our Apps or websites.
- **Web Beacons.** Pages of the Apps, our websites, and our emails may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit the Company, for example, to count users who have visited those pages and for other related app statistics (for example, recording the popularity of certain app content and verifying system and server integrity).

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Third-Party Information Collection

When you use the Apps or its content or our websites, certain third parties may use automatic information collection technologies to collect information about you or your device. These third parties may include:

- Advertisers, ad networks, and ad servers.
- Analytics companies.
- Your mobile device manufacturer.
- Your mobile service provider.

These third parties may use tracking technologies to collect information about you when you use these apps or websites. The information they collect may be associated with your personal information or they may collect information, including personal information, about your online activities over time and across different websites, apps, and other online services websites]. They may use this information to provide you with interest-based (behavioral) advertising or other targeted content.

We do not control these third parties' tracking technologies or how they may be used. If you have any questions about an advertisement or other targeted content, you should contact the responsible provider directly.

How We Use Your Information

We use information that we collect about you or that you provide to us, including any personal information, to:

- Provide you with the Apps and their contents, websites, and any other information, products or services that you request from us.
- Fulfill any other purpose for which you provide it.
- Give you notices about your account, including expiration and renewal notices.
- Carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including for billing and collection.
- Notify you when App updates are available, and of changes to any products or services we offer or provide though it.

The usage information we collect helps us to improve our Apps and websites and to deliver a better and more personalized experience by enabling us to:

- Estimate our audience size and usage patterns.
- Store information about your preferences, allowing us to customize our Apps and websites according to your individual interests.
- Speed up your searches.
- Recognize you when you use the Apps or websites.

We use location information we collect to help select delivery addresses, to provide more accurate deliveries for orders, to provide recommendations to you, and to enhance your user experience and improve the services.

We may also use your information to contact you about our own and third parties' goods and services that may be of interest to you. If you do not want us to use your information in this way, please, adjust your user preferences in your account profile. For more information, see [Your Choices About Our Collection, Use, and Disclosure of Your Information](#).

We may use the information we collect to display advertisements to our advertisers' target audiences. Even though we do not disclose your personal information for these purposes without your consent, if you click on or otherwise interact with an advertisement, the advertiser may assume that you meet its target criteria.

Disclosure of Your Information

We may disclose aggregated information about our users, and information that does not identify any individual or device, without restriction.

In addition, we may disclose personal information that we collect or you provide:

- To our subsidiaries and affiliates.
- To contractors, service providers, and other third parties we use to support our business.
- To third parties to market their products or services to you if you have consented to these disclosures.
- To fulfill the purpose for which you provide it. For example, if you give us an email address to use the “email a friend” feature of our Website or Apps, we will transmit the contents of that email and your email address to the recipients.
- For any other purpose disclosed by us when you provide the information.
- With your consent.
- To comply with any court order, law, or legal process, including to respond to any government or regulatory request.
- To enforce our rights arising from any contracts entered into between you and us, including the App EULA, and for billing and collection.
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of us, our customers or other users. This includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction.

Your Choices About Our Collection, Use, and Disclosure of Your Information

We strive to provide you with choices regarding the personal information you provide to us. This section describes mechanisms we provide for you to control certain uses and disclosures of over your information.

- **Tracking Technologies.** You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. You can choose whether or not to allow the Apps or websites to collect information through other tracking technologies by emailing us at info@etukam.com. If you disable or refuse cookies or block the use of other tracking technologies, some parts of the Apps or websites may then be inaccessible or not function properly.
- **Location Information.** You can choose whether or not to allow the Apps or websites to collect and use real-time information about your device's location by emailing us at info@etukam.com. If you block the use of location information, some parts of the Apps or websites may become inaccessible or not function properly.
- **Promotion by the Company.** If you do not want us to use your email or phone number to promote our own or third parties' products or services, you can opt-out by emailing us at info@etukam.com.
- **Disclosure of Your Information for Third-Party Advertising and Marketing.** If you do not want us to share your personal information with unaffiliated or non-agent third parties for advertising and marketing purposes, you can opt-out by emailing us at info@etukam.com.

We do not control third parties' collection or use of your information to serve interest-based advertising. However, these third parties may provide you with ways to choose not to have your information collected or used in this way.

Accessing and Correcting Your Personal Information

You can review and change your personal information by logging into the Apps or websites and visiting your account profile page.

If you delete your User Contributions from the Apps or websites, copies of your User Contributions may remain viewable in cached and archived pages, or might have been copied or stored by other Apps or website users. Proper access and use of information provided on the Apps, including User Contributions, or websites is governed by our End User License Agreement.

Data Security

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure.

The safety and security of your information also depends on you. Where we have given you (or where you have chosen) a password for access to certain parts of our Apps or websites, you are responsible for keeping this password confidential. We ask you not to share your password with anyone. We urge you to be careful about giving out information in public areas of the Apps or websites like message boards. The information you share in public areas may be viewed by any user of the Apps or websites.

Unfortunately, the transmission of information via the internet and mobile platforms is not completely secure. Although we do our best to protect your personal information, we cannot guarantee the security of your personal information transmitted through our Apps or websites. Any transmission of personal information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures we provide.

Changes to Our Privacy Policy

We may update our privacy policy from time to time. If we make material changes to how we treat our users' personal information, we will post the new privacy policy on this page with a notice that the privacy policy has been updated and notify you by email and/or text message as specified in your account and an in-App alert the first time you use the Apps or websites after we make the change. The date the privacy policy was last revised is identified at the top of the page. You are responsible for periodically visiting this privacy policy to check for any changes.

Contact Information

To ask questions or comment about this privacy policy and our privacy practices, contact us at:

info@etukam.com